











# **COMMUNITY HEALTH**

**IMPLEMENTATION STRATEGY 2020-2023** 

myNMCHealth.org

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## **PRIORITY 1** Prevent & Manage Chronic Disease

#### 1.1.1 CAREGIVER SUPPORT

Priority	Strategies	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short Term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage	Enhance Skills	Generations Social	Caregiver Support	Education will be provided to caregivers	Goals for Year 2 are		Measured Outcome
Chronic Disease	and Provide	Worker	Group	each group session	unchanged from Year 1		(MO)
	Support						List the educational
				Develop referral brochure to connect	Transition back to face		topics for the year
				caregivers with community support	to face meetings.		
							Number of
				Referrals are being offered to attendees for			brochures
				community resources.			developed in Fiscal
							Year (FY) 2021
				Summary			
				The Caregiver support group meetings have			Percent of support
				been resumed following the pandemic with			attendees provided
				2-3 attendees per session. There are not			referrals
				"regular attendees", the 2-3 persons are			
				often different from session to session.			

#### 1.1.2 BETTER BREATHERS CLUB

Priority	Strategies	Inputs	Activities	Out	Outputs		
		Resources & People		Short Term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage	Enhance Skills	Director of	Expand care of	Offer two Better Breather Club quarterly	Year 1 goal/s to		MO= Number of
Chronic Disease	and Provide	Respiratory Care	patients with	meetings in a virtual format by the end of FY	continue in Year 2		virtual Better
	Support		chronic	2021			Breathers Club
			respiratory				meetings held for
			disease through	Due to the pandemic, meetings were moved			FY 2021
			the Better	to virtual. Attendance has been poor.			
			<b>Breathers Club</b>	Respiratory Therapists are initiating			
			meetings	discussions with COPD patients about the			
				benefits of attendance.			

#### 1.1.3 DIABETES EDUCATION

Priority	Strategies	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short Term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Chronic Disease and Pr	Enhance Skills and Provide Support	Diabetes Educator	Reduce overall Hemoglobin A1C	NMC Health Diabetes Education program participants will maintain an average A1c target of <7%.  Summary The first 6 months of FY 2021 the NMC goal is being achieved at 6.8%. New data for the second 6 mo. of FY2021 will be available in early July.	Continue with the A1c target of <7%		Bi annual data will indicate Diabetes Education participants have averaged an A1c goal of <7%
			Speaking Engagements for Community Education	Diabetes Educator will present at a minimum of two community speaking engagements per year  Presentation was given to NHS students on 12/1/20.	Year 1 goal/s to continue in Year 2		MO= Number of speaking engagements for FY 2021
			Diabetes Support Group will meet on a monthly basis for client support and education	Diabetes Support Group will meet monthly with an educational offering each meeting.  Summary The Diabetes Support Group met virtually until April 2021. It is now offered in person, virtual and livestreamed on Facebook.  Educational programing is now available via telehealth with the addition of a second educator.	Year 1 goal/s to continue in Year 2		MO= Number of Diabetes Support Groups held for FY 2021
			Mentoring/Educ ation	Diabetes Educator will establish a mentoring program for Harvey County healthcare professionals seeking Diabetes Education Certification One individual was involved in precepting during December. An additional educator was on boarded allowing for offering of telehealth for Harvey County with planning for outside of Harvey County in the future.	Year 1 goal/s to continue in Year 2		MO= Number of certified educator resources for FY 2021 in Harvey County compared to FY 2020

#### 1.2.1 OWN THE BONE PROGRAM

Priority	Strategies	Inputs	Activities	Out	puts		Impact
		Resources & People		Short Term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage	Manage Risk	Orthopedic	<b>Build on current</b>	Qualifying participants in the Own the Bone	Year 1 goal/s to		MO= Number of
<b>Chronic Disease</b>		Providers	program for	program will be screened for osteoporosis	continue in Year 2		participants
			prevention of				enrolled compared
			fractures due to	Summary			to FY 2020
			osteoporosis	NMC Health (Newton Medical Center) was			
			-	named a top performing program in the			
				Nation. This designation appeared in US News			MO= Number of
				and World Report, Best Hospital edition. Out			educational
				of 10 measures NMC met the criteria 100% of			offerings provided
				the time on 9 measures and 90% on other			for FY 2021
				measure.			
				Total patients enrolled in the Own the Bone			
1				program tabulated at the end of June 2021.			
				Osteoporosis Prevention education is			
				scheduled for social media in May, 2021.			

#### 1.2.2 PATIENT IMMUNIZATION EDUCATION

Priority	Strategies	Inputs	Activities	Out	puts		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage	Manage Risk	Acute Nursing	Screen and	Goal of 98.5% of inpatients will be screened	Maintain 98.5% for flu		MO= Percent of
Chronic Disease		Departments/	offer inpatients	and offered appropriate seasonal	immunizations.		inpatients offered
		Pharmacy	appropriate	immunizations			seasonal
			immunizations.				immunizations
				NMC ended the flu season with a 99%			
				compliance with assessing inpatients for flu			
				vaccinations.			
				Late March early April we began screening			
				patients for COVID vaccinations and			
				documenting those vaccinations (date and			
				manufacturer) in the EMR.			

#### 1.2.3 POST-DISCHARGE WELLNESS PARTNERSHIP

Priority	Strategies	Inputs	Activities	Outp	Outputs			
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023	
Prevent & Manage Chronic Disease	Managing Risk	Chief Operating Officer and the YMCA	Expansion of the "warm handoffs" to the YMCA to include IRU	Develop process for IRU patients to enter programs at the YMCA  Summary Further evaluation suggests that IRU patients are not at a point in care for 'warm handoffs' to YMCA services. Will focus on whether this makes sense for Pulmonary Rehab patients.	Year 1 goal/s to continue in Year 2		MO=Establishment of a process for IRU patients to participate in activities at the YMCA	

#### 1.2.4 ANNUAL HEALTH SCREENINGS

Priority	Strategies	Inputs	Activities	Outp	uts		Priority
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage Chronic Disease	Manage Risk	Business Development Director	Construct annual health screening campaign	Develop and implement health screening campaigns for -mammography -diabetes -colorectal cancer screening -cholesterol -osteoporosis  See Appendix A for listing.  Summary All of the anticipated topics were addressed in the appropriate months via NMC Health social media.	Year 1 goal/s to continue in Year 2		MO = Number of health screening campaign held in FY 2021

#### 1.2.5 INFANT SAFETY SCREENING

Priority	Strategies	Inputs	Activities	Outp	uts		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage	Manage Risk	Family Birthing	Participate in	Develop standardized neonatal abstinence	Apply for (beginning in		MO= Number of
<b>Chronic Disease</b>		Center	Neonatal	screening protocol	Oct 2021) and become		standardized
			Abstinence		Safe Sleep Certified by		Neonatal
			Syndrome	Summary	KIDS (Kansas Infant		Abstinence
			Vermont	The Neonatal Abstinence participation	Death and SIDS)		Syndrome
			Oxford	opportunity has ended; since this measure never	Network		assessments
			Network	launched, it was retired in February of 2021			completed for FY
				,			2021
			Revision-	Distribution of Sleep Sacs to all newborns went			
			Mothers on	live in March 2021.			
			the FBC unit				
			will receive	NMC Health has a Safe Sleep educator in place			
l			education on	and will apply for certification as soon as			
			Safe Sleep	possible.			

#### 1.2.6 CHRONIC DISEASE HEALTH PROGRAM

Priority	Strategies	Inputs	Activities	Out	puts		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage	Manage Risk	Vice President of	Chronic Disease	NMC Health Family Medicine clinics will	Have 50% of registry	Have 80% of	MO=Program for
Chronic Disease		Physician Clinics	Health Nurse	develop and implement a Chronic Disease	patients accomplish	registry patients	Chronic Health
			program	Health Nurse program during FY 2021	their objectives as	accomplish their	Nurse will be
				-Q1 development of job descriptions	determined per policy	objectives as	implemented in
				-Q2 policy on management of registries for		determined per	Family Medicine
				Diabetes and Hypertension	New Goals for FY 2022	policy	clinics
				-Q3 Physician approval of timelines and	<ul> <li>Establish Diabetes</li> </ul>		
				objectives	and Hypertension		
				-Q4 Designated nurse at each location	Registry at Valley		
					Center with affiliated		
				Summary	Care Paths approved		
				A job description for the Chronic Disease	by providers		
				Health Nurse, policies and a Diabetes Registry	Hire a Care		
				were developed and approved. A Care Path	Coordination Nurse		
				was approved for Diabetes management by	at the North Amidon		
				the Family Medicine-Hesston providers and	Clinic		
				work has begun in collaboration with the			
				NMC Health Diabetes Education Department.			

		This program will now move to Family Medicine-Valley Center where a Chronic Health Nurse has been hired and is in the process of onboarding.		

#### 1.2.7 COMMUNITY PANDEMIC RESPONSE

Priority	Strategies	Inputs	Activities	Ou	itputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage Chronic Disease	Manage Risk	Chief Clinical Officer	Participate in community pandemic response	Coordinate supplies and testing access with public health  Host four community educational offerings for long term care facility, public health, clinics and hospital	Coordinate supplies and testing access with public health  Host four community		MO= Ensure supplies and testing access is available for projected need
				Summary A case management representative has met each Monday for collaborative education with LTCs, Harvey County Health Department and Harvey County Emergency Management. These meetings continue on an every other week basis presently.  NMC Health collaborated with Health	educational offerings for long term care facility, public health, clinics and hospital  Coordinate with community partners for vaccine advocacy efforts		MO= Number of hosting opportunities for community
				Ministries Clinic for COVID vaccine administration for employees.	,		
				NMC Health led the community education campaign, Choose Wisely, with ~25 community partners on mask wearing.			
				Leader in materials management resources and contacts for EMS, LTCs and other organizations in regards to PPE acquisition.			
				On May 05, 2021, NMC Health CCO and CMO participated in a live panel discussion regarding vaccines hosted by Harvey County NOW.			

#### 1.3.1 TELEMEDICINE

Priority	Strategies	Inputs	Activities	Ou	utputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage Chronic Disease	Enhance Access	NMC Health Clinics	Telemedicine	NMC Health will offer telemedicine services to appropriate patients in Home Care and the Family Medicine clinics  Summaries Telehealth visits were enabled in LTC's, allowing providers to interact with their patients.	Year 1 goal/s to continue in Year 2		MO= number of patients served by telemedicine per service line for FY 2021
		NMC Health Home Care		Home Care utilizes virtual visits for Plan of Care Review and Telehealth equipment integration with Meditech (EMR) for monitoring patient conditions. NMC Health has expanded use of telehealth in wound care, cardiac rehab and diabetes education.			

#### 1.3.2 INCREASE ACCESS TO OUTPATIENT SERVICES

Priority	Strategies	Inputs	Activities	Οι	itputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and	Enhance Access	Imaging Director/	Expand hours of	Design expanded hours for one modality in	MRI and CT to offer		MO = Number of
Manage Chronic		Associate Chief	outpatient	imaging and one service line in outpatient	extended hours through		patients served by
Disease		Clinical Officer	service lines to	services	9PM on Mon-Thurs, by		extended hours
			increase access		July 2021.		
				Summary			
				Imaging has reduced pricing for studies in			
				health focus months (e.g. Ca++ CT's for \$50			
				in February). The Imaging Department now			
				offers PET scans an additional two days per			
				month. The addition of a second			
				mammogram machine in May 2021 will			
				allow the number of women served to			
				increase from 18/day to 30/day.			

#### 1.4.1 INFANT SAFETY & SUPPORT

Priority	Strategies	Inputs	Activities	Ou	ıtputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage Chronic Disease	Provide Education	Family Birthing Center	Provide education regarding appropriate infant transport	Complete car seat checks and education to discharging maternal child population  Summary Car seat checks were reduced to appointment only during the height of the pandemic. The intent is to resume "Check Lanes" by the end of CY2021	Host two "Car Seat Check Lanes" in FY2022		MO = Number of car seat checks completed for FY 2021
			Provide community educational event for maternal infant population	Participate in annual community baby shower by offering educational materials	Year 1 goal/s to continue in Year 2		MO= Number of participants in community baby shower
			Additional activities: Infant Transition Task Force	NMC Health will participate in the Community Baby Shower when scheduled.			
			Hearing screenings:	The Infant Transition Task Force is a team of staff from the Family Birth Center, Case Management and Home Care. These individuals collaborate on safe care referrals for infants following dismissal from the hospital.			
				If an infant fails their first hearing screening in the hospital, the repeat screening is offered free of charge by NMC Health to eliminate compliance concerns with the second screening.			

#### 1.4.2 HEALTH AWARENESS & OUTREACH

Priority	Strategies	Inputs	Activities	Ou	itputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage Chronic Disease	Provide Education	Resources & People Marketing/NMC Wellness Team	Social Media Education based on The Society for Healthcare Strategy and Market Development (SHSMD) by the American Hospital Association Calendar and NMC Wellness Team	Monthly health awareness topics posted on social media  Summary Topics addressed since July 1, 2020: Breast feeding Baby Safety National Immunization Month National Suicide Prevention Month Domestic Violence Drug Take Back Day Sexual Assault Awareness Virtual Dementia and Alzheimer's Support Group for patients and caregivers promotion AMA's "Forever Grateful" to healthcare workers  Quarterly NMC Wellness emphasis has	Year 1 goal/s to continue in Year 2	Long Term (Year 3)	By June 30, 2023  MO= 12 health awareness topics will be posted on Newton Medical Center's social media sites  Four employee wellness engagement activities completed
			Walkie Talkie topics include a walk along the NMC FitPath	been presented with an engagement activity and inspiring quotes and advice.  (e.g.) WALKtober –the 50, 000 Steps challenge to employees was met at 52,258.82 miles  Quarterly Walkie-Talkie's will be offered in person or virtually  Summary  Walkie-Talkie's included the new  Contemplation Pathway addition, Dr.  Kadam discussion of spine issues and care and Dr. Stanley offered a presentation on stress and burnout.	Year 1 goal/s to continue in Year 2		MO= Number of events and corresponding topics in the FY 2021

Marketing and	Conduct two	Promote pathway and fitness of whole	Year 1 goal/s to	MO= Establish
Facilities	pathway/fitness	body	continue in Year 2	baseline count of
Departments	counts for			persons utilizing the
	utilization and	There is an average of 20 Life path		fitness pathway and
	fishing for FY 2021	users/day 5-10 pond users/week (counts		fishing
		based on anecdotal observation over 6		opportunities
		month period)		

1.4.3 CHRONIC DISEASE MANAGEMENT

Priority	Strategies	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage	Provide	Case Management	Collaborate with	Implement utilization of Stoplight for	Year 1 goal/s to		MO = Stoplight Zone
Chronic Disease	Education		community	Congestive Heart Failure, Diabetes and	continue in Year 2		patient information
			partners on	Chronic Obstructive Pulmonary Disease			sheet approved and
			consistent	deployed for use by end of FY 2021			implemented for us
			Stoplight Zone				by June 2021
			patient	Summary			
			education for	The new Stoplight Zone patient education			
			<b>Chronic Disease</b>	document was completed and sent to all			
			management	providers. Case Management is working			
				with IT to have the Stop Light Zone resource			
				auto print for Diabetes, COPD, and CHF			
				patients along with the discharge education.			

## PRIORITY 2 Increase Mental & Behavioral Health Services and Education

#### 2.1.1 SUBSTANCE ABUSE SCREENINGS

Priority	Strategies	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental	Manage Risk	Case Management	Formulate	Implement <24 hour substance abuse	Year 1 goals to		MO= Number of
Health and			community	placement assessment	continue in Year 2		onsite SACK
Behavioral Health			collaboration				assessments
Services and			with local entity	Summary			completed
Education			for on-campus/	MIRROR staff are available to do same day			
-Depression			emergency	assessments at NMC Health. Process for			
-Substance Abuse			department	completion of these assessments are			
			Substance Abuse	ongoing as of the end of March, 18			
			Center of Kansas	assessments had been completed.			
			(SACK)	·			
			assessments				

#### 2.1.2 OPIOID TASK FORCE

Priority	Strategies	Inputs	Activities	Out	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental	Ma <b>nage Risk</b>	Emergency	NMC Health will	NMC Health will participate in the Harvey	Year 1 goal/s to		NMC Health will
Health and		<b>Department Social</b>	have	County Opioid Task Force	continue in Year 2		delegate one
Behavioral Health		Worker	representation				representative to the
Services and			in the Harvey	Summary			Harvey County
Education			<b>County Opioid</b>	The ED Social Worker is the NMC Health			Opioid Task Force
-Depression			Task Force	Designee for this Task Force. The task force			
-Substance Abuse				has not met since the beginning of the			
				pandemic.			
				Mary Karst (RT) attends the STAND			
				(students taking a new direction) meetings			
				which have resumed following the pandemic			
				and address drug and smoking prevention.			

#### 2.1.3 WORKPLACE VIOLENCE MITIGATION

Priority	Strategies	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental	Manage Risk	Social Work/	Design annual	Offer one educational offering (with	Offer one educational		MO= Number of
Health and		<b>Associate Chief</b>	workplace	Continuing Education Unit's) for	offering (with		educational CEU
Behavioral Health		Nursing Officer	violence safety	community members regarding work place	Continuing Education		offerings on work
Services and			seminar for	violence mitigation	Unit's) for community		place violence
Education			community		members regarding		mitigation
-Depression			partners	Summary	work place safety		
-Substance Abuse				NMC Health participated in the community			
				safety fair in the Spring of 2021 with			
				education in areas of safety in the			
				workplace			

#### 2.2.1 TRANSPORTATION

Priority	Strategies	Inputs	Activities	Out	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental	Enhance Access	Case Management/	Establish	Maintain contracts with transportation	Maintain contracts		MO = Number of
Health and		Emergency	reliable/timely	services for behavioral health patients	with transportation		vouchers issued
Behavioral Health		<b>Department Social</b>	transportation		services for behavioral		from Newton
Services and		Worker	for behavioral	Summary	health patients		<b>Medical Center for</b>
Education			health patients	A contract was initiated with 1 <sup>st</sup> Choice			the Find a Way
Depression			from the	Security on 10/14/20 with plans to add a			transportation
Substance Abuse			Emergency	second secure transport. Case Management			program for FY 2021
			Department	is working on additional contracts so NMC			
				Health will have access to three services			
				instead of one.			

#### 2.2.2 PARA-MEDICINE SERVICES

Priority	Strategies	Inputs	Activities	Outp	outs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental	<b>Enhance Access</b>	Emergency	Coordinate	Provide follow-up referral care for 70% of	Provide follow-up		MO= Number of
Health and		<b>Department Social</b>	services for	para-medicine referrals for FY 2021	referral care for 70%		follow up referrals/
<b>Behavioral Health</b>		Worker	referred para-		of para-medicine		total number of
Services and			medicine	Summary	referrals for FY 2022		para-medicine
Education			population	A new updated system from Newton Fire and			referrals
-Depression				EMS sends an email with referrals each			
-Substance Abuse				Monday. Follow up was completed on 100%			
				of referrals received.			
				From Shout Outs 02132021 regarding a			
				patient who was referred to NMCHealth for			
				services needed.			
				Chief Steve Roberson at Newton Fire/EMS. His			
				note to me read:			
				"This is a great example of team work and			
				looking out for the citizens we serve. If this is			
				the patient I'm thinking of, it was actually			
				Mike Budde who recognized the unmet needs and brought Cory Lehman (Community			
				Paramedicine) in to the loop on the			
				situationgreat job to Jenn, Amy and the			
				PCP for working together for resolution."			
				The Paramedicine program will be introduced			
				to the Hesston EMS by December 2021 with			
				anticipated implementation following.			

#### 2.2.3 EXPANDING CONTINUUM OF CARE SUPPORT

Priority	Strategies	Inputs	Activities	Out	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental Health and	Enhance Access	Chief Clinical Officer	Evaluation of expanding	Complete assessment of continuum of care gaps and services offerings evaluation for FY	Active collaboration as a State Institutional		MO= Assessment completed
Behavioral Health Services and			continuum of care support	2021	Alternative facility		
Education -Depression -Substance Abuse			for behavioral health population	Participated in and applied to be a State Institutional Alternative (SIA) site with Kansas Department for Aging and Disability Services (KDADS).	Assess viable community care plan options for dual		
				Case Management continues to meet with Mirror, Prairie View, Ember Hope, Res Care, for communication and education.	diagnosis community patients		

## 2.2.4 CONTEMPLATION PATHWAY

Priority	Strategies	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Health and	<b>Enhance Access</b>	Case Management	Construct	Complete contemplation path for	Planned use of the Life		Contemplation
Behavioral Health			contemplation	community meditation and spiritual health	Path for meditation		pathway
Services and			path on NMC	intervention	and spiritual health.		implemented
Education			campus for FY				
-Depression			2021	Summary			
-Substance Abuse				The Walking Path/Contemplation Path			
				received the new name of "Life Path".			
				Chaplain Joel has created several series of			
				prayers for use. A new series is anticipated			
				to coincide with the Heart Walk scheduled			
				for June.			

#### 2.3.1 MENTAL HEALTH SOCIAL POSTS

Priority	Strategies	Inputs	Activities	Out	puts		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental	Provide	<b>Chief Operating</b>	Provide	Provide five postings per FY regarding Mental	Goals will continue as		MO= Number
Health and	Education	Officer Marketing	educational	Health	outlined in Year 1		postings on social
Behavioral Health		Director	postings on				media focused on
Services and			social media	Summary			mental health
Education			regarding	Postings included:			
-Depression			mental health	National Suicide Prevention Month posts			
-Substance Abuse				World Teen Mental Wellness Day			

## PRIORITY 3 Increase Economic Stability

#### 3.1.1 SOCIAL DETERMINATES OF HEALTH ASSESSMENT

Priority	Strategies	Inputs	Activities	Out	puts		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic	Manage Risk	Case Management	Social	Initiate SDoH assessment and documentation	Year 1 goal/s to		MO= Number of
Stability		Director	Determinates	for inpatients	continue in Year 2		SDoH assessment
			of Health				completed/ total
-food security			(SDoH)	Disseminate annual assessment data with			number of inpatient
-Housing stability			assessment	impacted community partners			admissions for FY
-Poverty							2021
,				Director of Case Management will			
				collaborate with Health Information			Dissemination occurs
				Management to get SDoH into health history			
				Summary			
				SDOH are being collected on all patients in a			MO= Number of
				bed. IT is working with Hospitalists to place			health histories
				SDOH in the d/c summary for review and for			coded with SDoH
				coding purposes.			
				See Appendix B for chart of SDOH categories			

#### 3.2.1 FOOD INSECURITY

Priority	Strategies	Inputs	Activities	Out	puts		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic	<b>Enhance Access</b>	Chief Operating	No-till Giving	Share produce from Giving Garden with	Year 1 goal/s to		MO= The Newton
Stability		Officer or designee	Garden at NMC	community members.	continue in Year 2		Community is aware
							of and has access to
-food security			Collaborate	Summary			the NMC Giving
-Housing stability			with YMCA in	A sidewalk to increase access was added in late			Garden
-Poverty			family/youth	2020.No-till garden to be planted week of May			
			cooking	2021.			
			programing and				
			garden usage				

## 3.2.2 MEALS ON WHEELS

Priority	Strategies	Inputs	Activities	Oi	utputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic	<b>Enhance Access</b>	<b>Chief Operating</b>	Meals on Wheels	NMC Health will meet the increased need	Year 1 goal/s to		MO= Number of
Stability		Officer and	(MOW) -this	identified by # MOW meals	continue in Year 2		meals provided
		Director of Food &	program brings				through MOW
-food security		Nutrition Services	healthy nutrition	Summary			program for FY
-Housing stability			to older adults	The peak number of meals per day reached			2021/ meals
-Poverty			(nutrition as an	95 during the pandemic. For the period of			provided through
			element that may	January-March, 2021, NMC Health			MOW program for
			help to prevent or	partnered with Meals on Wheels to			FY 2020
			mitigate some	prepare and deliver an average of 2,389			
			chronic diseases	meals/month.			
				Share the Love Fundraiser was held to			
				honor former Food And Nutrition Services			
				director Robert Kidd who lost his life to			
				COVD in January. This fundraiser raised			
				1,635 virtual box lunches surpassing the			
				previous year's total of 660. This year the			
				lunch boxes were shared with area seniors			
				in need rather than being consumed by the			
				supporter themselves.			

#### 3.2.3 PATIENT ACCESS TO MEDICAL EQUIPMENT

Priority	Strategies	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic	<b>Enhance Access</b>	Case Management	<b>Caring Closet</b>	Expand distribution of food and clothing to	Year 1 goal/s to		MO= Dollar
Stability		Director	established and	patients and families with an identified need	continue in Year 2		amount of
			funded to meet	for FY 2021			assistance provided
-food security			patient				
-Housing stability			medication,	From July 2020-March 2021 \$2,400.69 was			
-Poverty			clothing and	dispersed for food, clothing, medication, and			
			medical	transportation with an increased in demand			
			equipment	for clothing and food during the pandemic.			
			needs at				
			discharge	The annual employee Christmas donations			
				raised \$3600 for the Caring Closet along			
				with donation of a medication organizer and			
				glucometers.			
				A quilt raffle fundraiser in the Spring of 2021			
				raised an additional \$1000 for the closet			
			Free Closet	Home Care and Private Duty services host a			
				Free Closet for those clients cannot afford			
				medical items.			

#### 3.3.1 PROJECT SEARCH

Priority	Strategy	Inputs	Activities	0	Outputs			
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023	
Increase Economic	Provide	Chief Operating	Project Search	Engage participants in Newton Medical	Continue goal from Year		MO= Number of	
Stability	Education	Officer or designee	Participants	Center culture and care to gain skills for	1		project search	
			<ul> <li>Continued</li> </ul>	employment			participants who	
-food security			partnership				gain employment	
-Housing stability			with this	Summary			after graduation	
-Poverty			program that	Participants returned to the hospital for				
			helps	skills development in early 2021 following				
			participants	an absence due to the pandemic.				
			develop skills	On May 14, 2021 four Project Search Interns				
			for	received their certificates of completion for				
			employment	this program.				

#### 3.4.1 HEALTH SCIENCE ACADEMY

Priority	Strategy	Inputs	Activities	0	utputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic Stability -food security -Housing stability -Poverty	Stabilize Workforce	Human Resource	Offer Health Science Academy	Organize engaged learning sessions for attendees of Health Science Academy  Discussions were held at the community level for incorporating the CDC Health Literacy curriculum to this age group. Funds requests for this program were incorporated into the Harvey County BCBS Pathways grant.	Year 1 goal/s to continue in Year 2		MO= Presenters will report one learning activity per presentation
				In person classes resumed during second semester. NMC Health staff resumed presentations virtually or in person.			

### 3.4.2 STUDENT EXPERIENCES

Priority	Strategy	Inputs	Activities	0	utputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic	Stabilize	<b>Chief Clinical Officer</b>	Offer shadow,	Plan rotation schedules for high school and	Plan rotation schedules		MO=Total
Stability	Workforce		practicum and	college students interested in health care	for high school and		number of
			clinical	workforce opportunities	college students		student rotations
			experiences to		interested in health care		
			high school and	Summary	workforce opportunities		
			college students	College and University programs/clinicals			
				were held as scheduled pre-pandemic.			

#### 3.4.2 HEALTHCARE CAREER FAIRS

Priority	Strategy	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic	Stabilize	<b>Chief Operating</b>	Engage in	NMC Health will have presence at a minimum	Year 1 goal/s to continue		MO=NMC Health
Stability	Workforce	Officer or designee	Healthcare	of one healthcare related career fair in FY	in Year 2		will have
			Career Fairs	2021			presence at one
-food security							career fair to
-Housing stability			Continue	Summary			recruit persons
-Poverty			encouraging	Planning for attendance at a summer health			for the labor pool
			NMC Health	fair is in process.			
			employees to				
			serve in				
			educational				
			advisory boards				
			as requested				

#### 3.5.1 FINANCIAL ASSISTANCE

Priority	Strategies	Inputs	Activities	Ou	tputs		Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic	Charitable	Chief Financial	Contribute	Charitable contributions toward relief of	Year 1 goal/s to continue		MO= Total dollars
Stability	Contribution	Officer and	charitable funds	patient account balances as appropriate	in Year 2		contributed
		<b>Director of Revenue</b>	to patients and				toward
		Services	community	NMC Health's Traditional Charity Care FYTD is			community need
			entities as	at \$1,769,134.00.			through the NMC
			deemed				Health's
			appropriate	Charitable contributions to community			Community
				entities per Administrative discernment			Benefit Funds
				NMC Health's Community Benefit Grand			
				Total FYTD is \$2,427,863.00.			

This document was reviewed and approved by the NMC Health Board of Directors on June 3, 2021.

Questions and concerns about NMC Health's Community Health Implementation Strategy may be directed to the Department of Quality and Analytics via email to <a href="mailto:Sondra.leatherman@newtonmed.com">Sondra.leatherman@newtonmed.com</a>.





## Appendix A

### **Community Health Needs Assessment** – *Prevent and Manage Chronic Disease*

## **Annual Health Screening Campaign**

#### Calendar Overview FY2021:

July 2020	-Safe Care Commitment campaign encouraged continued screenings and wellness visits overall in the midst of the pandemic	January 2021	-Flu Shot Awareness -COVID-19 Prevention -Ice/Fall Prevention (Shake It, Don't Break It)
August 2020	-Immunization Awareness Month -Opioid Misuse Prevention Day	February 2021	-American Heart Month -Cardiac Calcium Score Screening
September 2020	-National Cholesterol Education Month -Thyroid Cancer Awareness Month -Sepsis Awareness Month	March 2021	-Colorectal Cancer Awareness Month -World Teen Mental Wellness Day -American Nutrition Month (connection Diabetes Education here)
October 2020	-Breast Cancer Awareness Month	April 2021	-Parkinson's Awareness Month
November 2020	-National Alzheimer's Disease Awareness Month -COPD Awareness Month -Prematurity Awareness Month -Diabetes Awareness Month	May 2021	-American Stroke Month -Asthma Awareness Week -National Osteoporosis Month -Own The Bone -Women's Lung Health Week
December 2020	-National Handwashing Awareness Week	June 2021	-Men's Health Month

## Appendix B

